

Workflow Based
IT Automation Solution

MDRM

Mantech Dynamic Robotic Manager



IPL



Daily Routine
Checks



Batch



Total Deployment



Simulation
Training

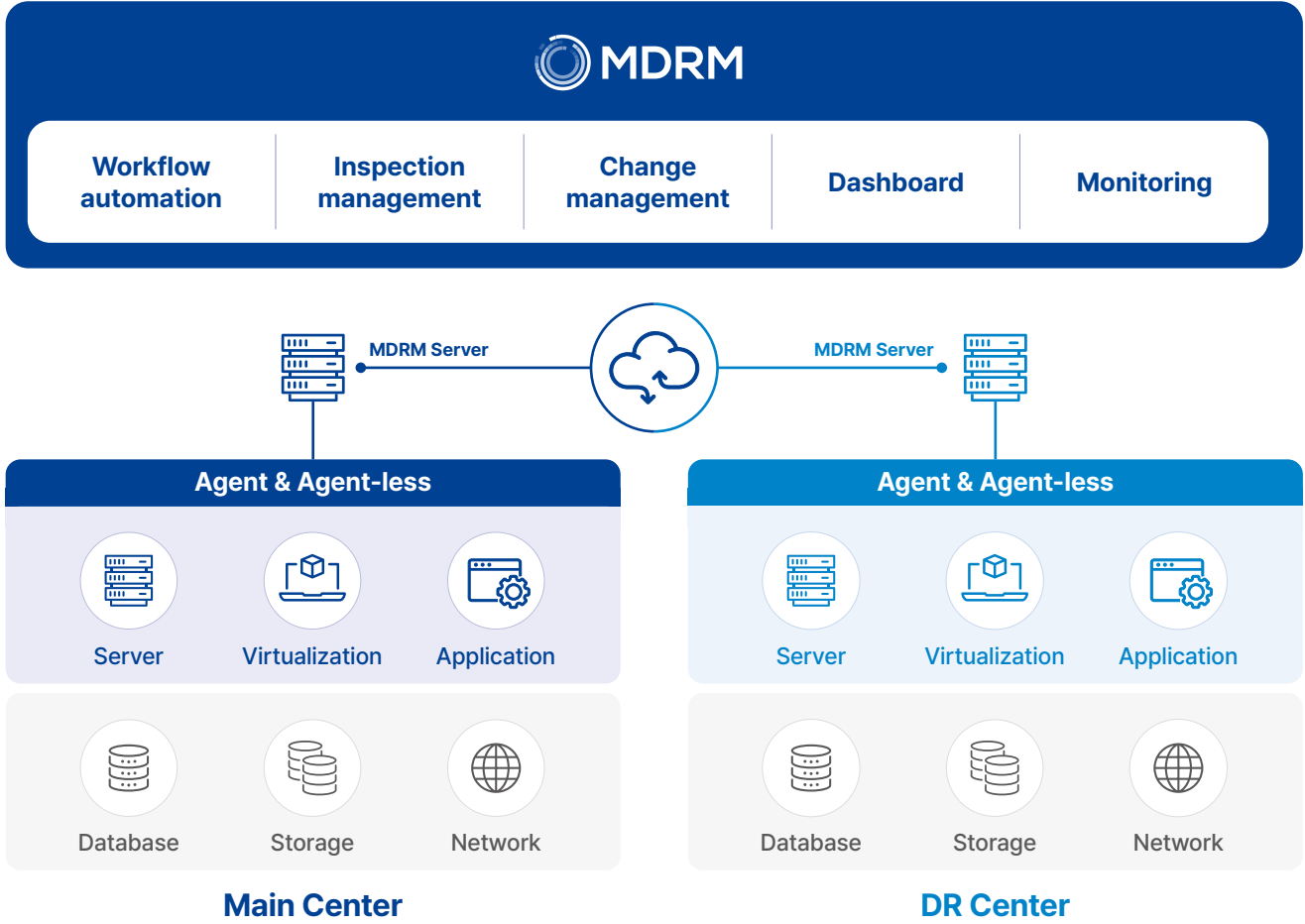


Disaster
Recovery

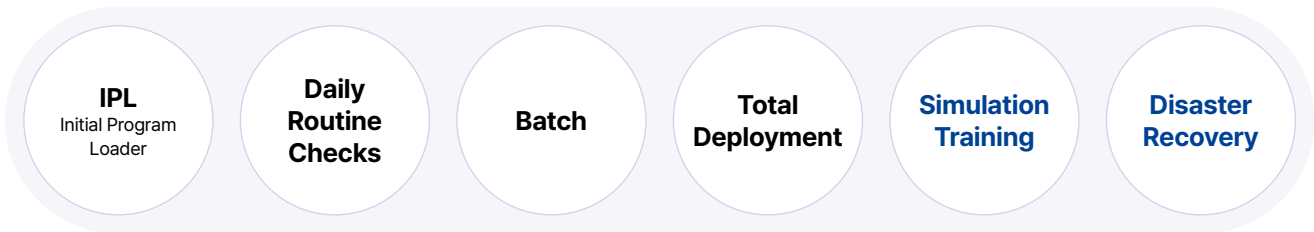
manTech
Solution

MDRM Mantech Dynamic Robotic Manager

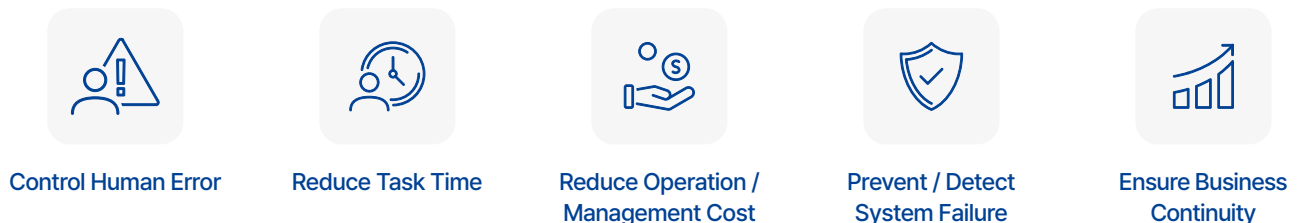
MDRM is the IT Automation Solution which can be applied in various system environments to help our client efficiently manage their daily operation and quickly recover from any system failure. Datacenter can be efficiently managed and operated with the help of MDRM features like Workflow based business process management, operational procedures verification, system monitoring, and visualized system recovery procedure. MDRM will help to clarify numerous complex tasks managing with the systematic system management and to minimize resource and operating cost with repetitive tasks.



On-site Applications

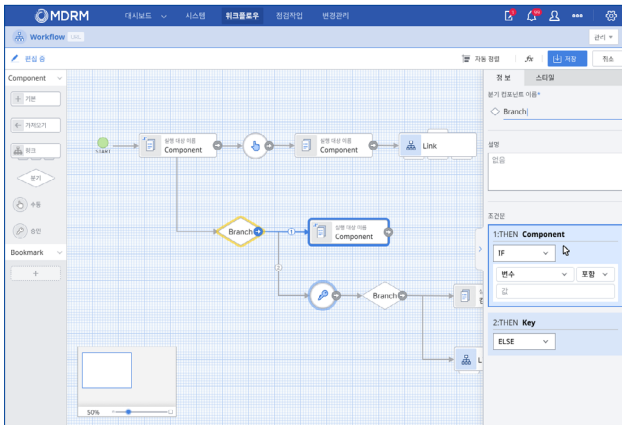


Benefits



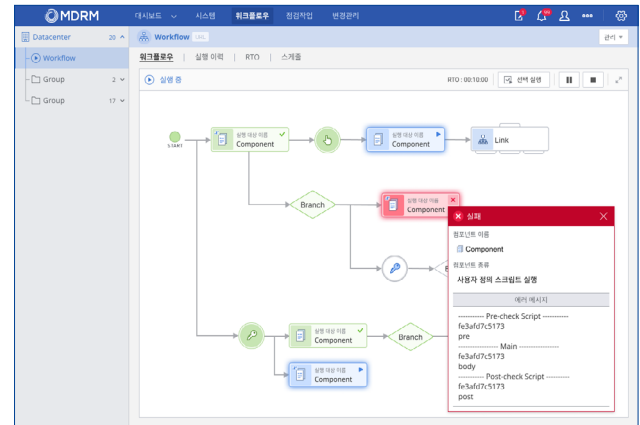
Main Features

Workflow Creation



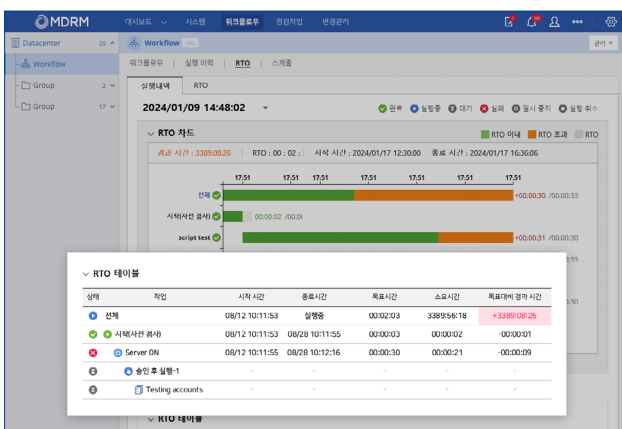
- Create a standard workflow template with the provided components or with client's custom scripts.
- Run the workflow one at a time, or multiple at once.
- Simplify and execute task procedures using variable/branching functions.

Workflow Execution



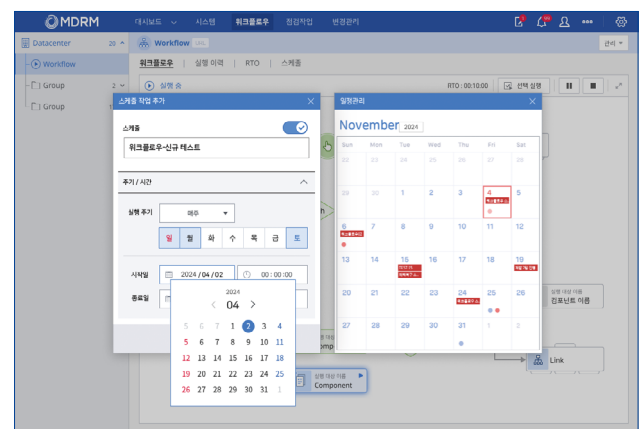
- Catch and response any failure with the visualized workflow execution steps.
- Categorize or prioritize the workflow as a disaster recovery plan, simulation training plan, or etc.
- Run any workflow steps as the need.
- Optional execution of each step in manual mode.

RTO/RPO



- Monitor RTO/RPO and the compliance level of each task or application.
- Discover the resource that violates SLA with the intuitive graphs.

Batch



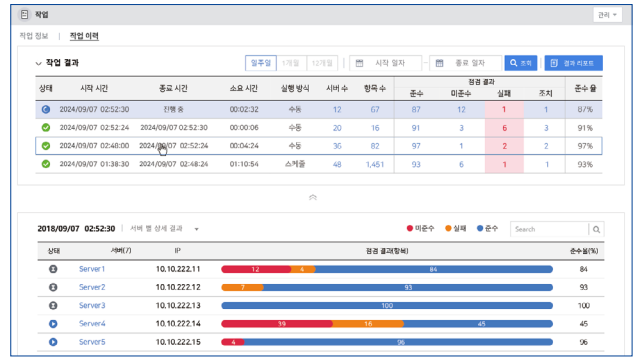
- Manage scheduled workflow tasks with the GUI.
- Create a schedule to run daily, weekly, or monthly.

Intuitive System Monitoring



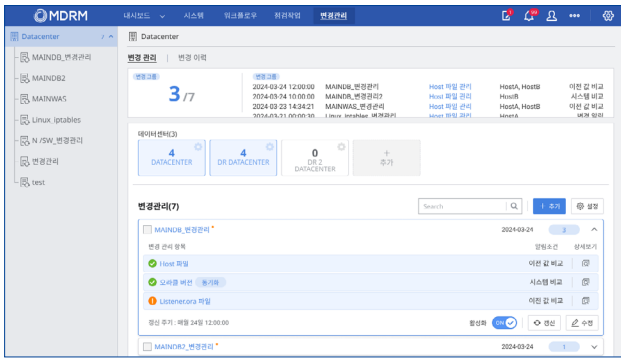
- Integrated management or resource monitoring on the server, storage, or network for both production and the stand by system.
- Easily monitor and set the critical value of the system with a help of various monitoring plugins.

Daily Routine Check



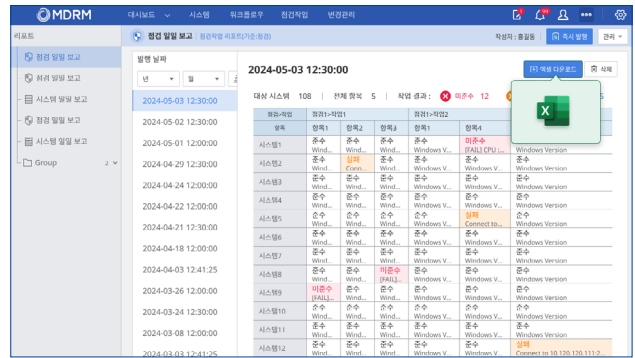
- Select a system or a module to create a schedule.
- Run the task by schedule or manually.
- Receive a details task result report by servers and categories.

Change Management



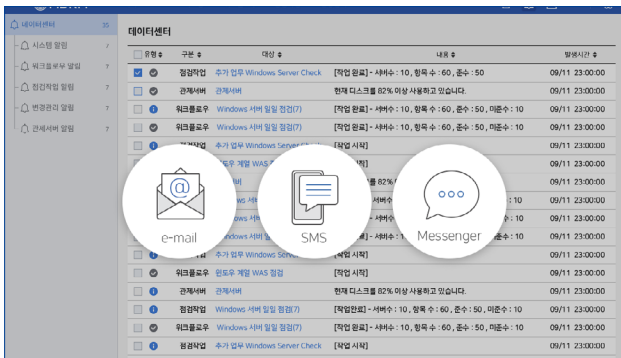
- Change history management.
- Notification sent when-configuration changes occur.

Report



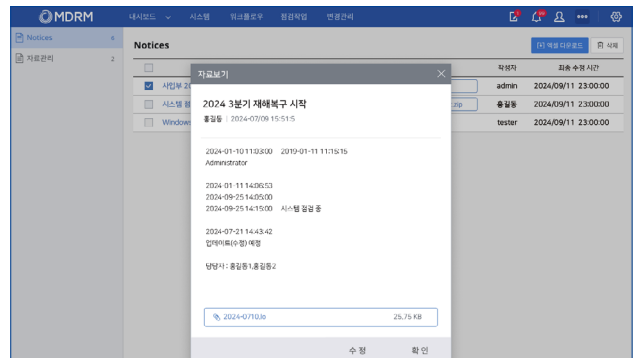
- Save and download the workflow procedures or the task results as a spreadsheet file.

Multiple Alert System



- Receive the system failure alert or the workflow/routine check result.
- Receive the alert via Email, SMS, or the popup message window.

Document Management



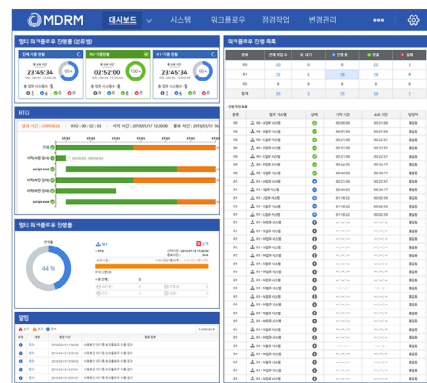
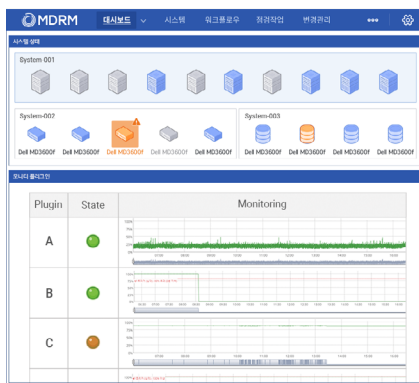
- Manage various workflow procedures, business manuals or other documents to be referenced day-to-day operations or when an excepted event occurs.

Dashboard Customization



- Users can build their own dashboard with 30 or more provided widgets.
- Visualize the progress by Procedure.

Individual & Situation Specific Dashboard



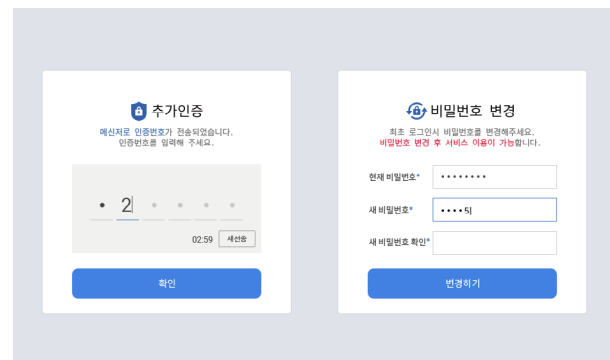
- Provides multiple dashboards based on individual accounts and circumstances (Resource Monitoring, Simulation Training, IPL and Daily Routine Checks).

Mobile UI Support



- Mobile platform allows user to monitor and control the workflow or scheduled tasks.

Advanced Security

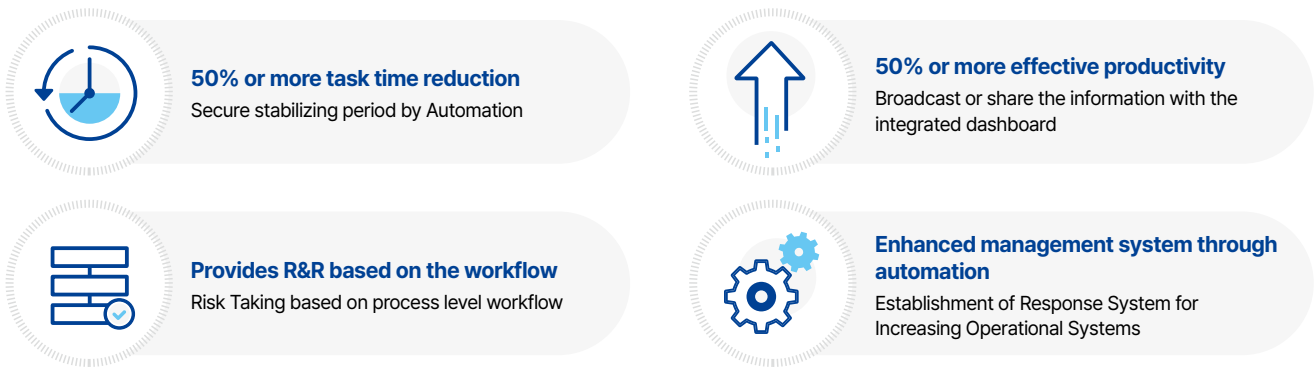


- Two-factor authentication via Email or SMS-Induce user to reset the password upon first login.
- Periodic (90 days) Password Reset Alert.

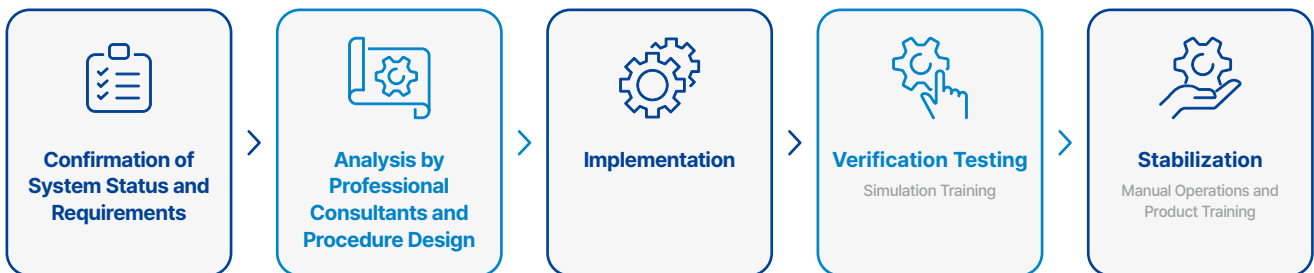
It's amazing what automation makes possible.



Expected Outcome



Implementation process



Technical Support



Service center
1833-7790



Online Support
367.co.kr/mantech



Knowledge Portal
kb.mantech.co.kr



E-learning
elearning.mantech.co.kr/